

## Education

**Master's Degree - Computer Science Cyber Security**  
Columbus State University - Columbus, GA

**Graduate May 2020**

**Bachelor's Degree - Criminal Justice**  
Columbus State University - Columbus, GA

**December 2017**

**High School**  
Greenville High School

**May 2014**

## Work Experience

### Detention Officer

Fayette County Sheriff's Office - Fayetteville, GA

**July 2017 to Present**

- Ensures the safety and security of jail operations personnel, citizens, and inmates.

- Processes and supervises inmates; conducts regular head counts. Responds to medical and security emergencies. Patrols jail facility and grounds.

- Assists in the training of new personnel. Searches inmates and seizes contraband. Completes required forms and reports. Maintains assigned uniforms and equipment. Presents evidence and testimony in court. Participates in department training program. Escorts inmates from housing to visitation areas. Transports inmates to and from court, medical appointments, and other correctional facilities.

- Monitors and observes inmates using television monitors and visual observation. Serves as Central Control Officer as assigned; opens and closes doors and gates, maintains key inventory; monitors video cameras. Serves as Kitchen Officer as assigned; oversees inmate workers. Performs other related duties as assigned.

### Call Center Customer Service Representative

Afni Call Center - Opelika, AL

**December 2015 to January 2017**

- Assisting customers with everyday sales and needs via chatting as well as calling. I help process payments, update customer accounts with proper information, sell products, accessories and plans as well as meeting monthly quotas with the company.

### Brand Representative

Hollister Co - Columbus, GA

**May 2015 to December 2016**

Assisting with sales of the company's products, handling cash and stocking.

## Skills

Bilingual - Spanish

Strong communication skills

MS Office